| | m 481 - Carrier Annual Reporting Illection Form | | FCC Form 481 OMB Control No. 3060-09 July 2013 | 86/OMB Control N | lo. 3060-0819 |
|----------------|--|---|--|------------------------|------------------------|
| <010> | Study Area Code | 619003 | | | |
| <015> | Study Area Name | MATANUSKA-KENAI, INC CL | | | |
| <020> | Program Year | 2014 | | | |
| <030> | Contact Name: Person USAC should contact with questions about this data | Christine O'Connor | | | |
| <035> | Contact Telephone Number: Number of the person identified in data line <030 | 907-761-2521 > | | | |
| <039> | Contact Email Address: Email of the person identified in data line <030> | coconnor@mta-telco.com | | | |
| | | | | 54.313 | 54.422 |
| ANNUA | L REPORTING FOR ALL CARRIERS | | | Completion Required | Completion Required |
| | | | | (check box wh | |
| <100> | Service Quality Improvement Reporting | (complete attached wo | rksheet) | <i>V</i> | |
| | Outage Reporting (voice) | (complete attached wo | rksheet) | V | V |
| <210> | < check box if | no outages to report | | | |
| <300> <310> | Unfulfilled Service Requests (voice) Detail on Attempts (voice) | 0 (attach description de | cumant) | | |
| | Unfulfilled Service Requests (broadband) | (attach descriptive do | Lumenti | | |
| <330> | Detail on Attempts (broadband) | (attach descriptive do | cument) | | |
| <400> | Number of Complaints per 1,000 customers (voice | e) | | V | V |
| <410> | Fixed 0.0 | | | | |
| <420> | Mobile 0.0 | | , | | |
| <430> | Number of Complaints per 1,000 customers (broa | dband) | | | |
| <440> <450> | Fixed Mobile | | | | |
| <500> | Service Quality Standards & Consumer Protection | Rules Compliance (check to indicate certij | fication) | ~ | · · |
| <510> | 619003AK510 | (attached descriptive do | | | <u> </u> |
| <600> | Functionality in Emergency Situations | (check to indicate certi | | V | |
| <610> | 619003AK610 | (attached descriptive do | cument) | ~ | ~ |
| <700> | Company Price Offerings (voice) | (complete attached wo | rksheet) | | |
| <710> | Company Price Offerings (broadband) | (complete attached wo | rksheet) | | |
| <800> | Operating Companies and Affiliates | (complete attached wo | rksheet) | | |
| | Tribal Land Offerings (Y/N)? | (if yes, complete attached wo | | | |
| | Voice Services Rate Comparability | (check to indicate certi | · | | |
| <1010> | Terrestrial Backhaul (Y/N)? | (attach descriptive do (if not, check to indicate certi) | · | <i>V</i> | |
| <1110> | Terrestrial backridur (1714): | (ij not, check to indicate certij (complete attached wo. | | | |
| | Terms and Condition for Lifeline Customers | (complete attached wo. | | | · 1 |
| | | | • | | |
| | Price Cap Carriers, Proceed to Price Cap Additions | al Documentation Worksheet | | | |
| | Including Rate-of-Return Carriers affiliated with Pr | | | | |
| <2000> | 5 | (check to indicate certi | fication) | | |
| <2005> | | (complete attached wo | | | |
| | Rate of Return Carriers, Proceed to ROR Addition | al Documentation Worksheet | | · | |
| <3000> | | (check to indicate certi | | | |
| <3005> | | (complete attached wo | rksheet) | l | |

| | ervice Quality Improvement Reporting ollection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|--|--|
| <010> | Study Area Code 619003 | |
| <015> | Study Area Name MATANUSK | KENAI, INC CL |
| <020> | Program Year 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | stine O'Connor |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 7-761-2521 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | oconnor@mta-telco.com |
| <110> | Has your company received its ETC certification from the FCC? | (yes / no) |
| <111> | If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? | (yes / no) O |
| <112> | If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service. | mpanγ is a |
| | Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. | Name of Attached Document (.pdf) |
| <113> | Maps detailing progress towards meeting plan targets | |
| <114> | Report how much universal service (USF) support was received | |
| <115> | How (USF) was used to improve service quality | |
| <116> | How (USF)was used to improve service coverage | |
| <117> | How (USF) was used to improve service capacity | |
| <118> | Provide an explanation of network improvement targets not met in the prior calendar year. | |
| | | |

| (200) Service Outage Reporting (Voice) | FCC Form 481 |
|--|--|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |

| <010> | Study Area Code | 619003 | | |
|-------|--|-------------------------|--|--|
| <015> | Study Area Name | MATANUSKA-KENAI, INC CL | | |
| <020> | Program Year | 2014 | | |
| <030> | Contact Name - Person USAC should contact regarding this data | Christine O'Connor | | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> 907-761-2521 | | | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> coconnor@mta-telco.com | | | |

| <220> | <a> | <b1></b1> | <b2></b2> | <b3></b3> | <b4></b4> | <c1></c1> | <c2></c2> | <d></d> | <e></e> | <f></f> | <g></g> | <h></h> |
|-------|-----------|--------------|--------------|------------|------------|---------------------------|------------------------|----------------|--------------------|-----------------|----------------|--------------|
| | NORS | | | | | | | | | Did This Outage | | |
| | Reference | Outage Start | Outage Start | Outage End | Outage End | Number of | | 911 Facilities | Service Outage | Affect Multiple | | 1 |
| | Number | Date | Time | Date | Time | Customers Affected | Total Number of | Affected | Description (Check | Study Areas | Service Outage | Preventative |
| | | | | | | | Customers | (Yes / No) | all that apply) | (Yes / No) | Resolution | Procedures |
| | | | | | | | | | | | | |
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| (700) Price Offerings including Voice Rate Data | FCC Form 481 |
|---|--|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
| | |

| <010> | Study Area Code | 619003 |
|-------|---|-------------------------|
| <015> | Study Area Name | MATANUSKA-KENAI, INC CL |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Christine O'Connor |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 907-761-2521 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | coconnor@mta-telco.com |
| | | |

<701> Residential Local Service Charge Effective Date

1/1/2013

Single State-wide Residential Local Service Charge

<703>

| <a1></a1> | <a2></a2> | <a3></a3> | <b1></b1> | <b2></b2> | <b3></b3> | <b4></b4> | <b5></b5> | <c></c> |
|-----------|-----------------|------------|-----------|-------------------|------------------------------|-----------------------------|-------------------------|-------------------------------|
| | | | | Residential Local | | | Mandatory Extended Area | |
| State | Exchange (ILEC) | SAC (CETC) | Rate Type | Service Rate | State Subscriber Line Charge | State Universal Service Fee | Service Charge | Total per line Rates and Fees |
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| (710) Broadband Price Offerings | FCC Form 481 |
|---------------------------------|---|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2013 |

| <010> | Study Area Code | 619003 | | |
|-------|--|-------------------------|--|--|
| <015> | Study Area Name | MATANUSKA-KENAI, INC CL | | |
| <020> | Program Year | 2014 | | |
| <030> | Contact Name - Person USAC should contact regarding this data | Christine O'Connor | | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> 907-761-2521 | | | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> coconnor@mta-telco.com | | | |

| <711> | <a1></a1> | <a2></a2> | <b1></b1> | <b2></b2> | <c></c> | <d1></d1> | <d2></d2> | <d3></d3> | <d4></d4> |
|-------|-----------|-----------------|------------------|-------------------------|---------------------|---|--|-------------------------|---|
| | State | Exchange (ILEC) | Residential Rate | State Regulated Fees | Total Rate and Fees | Broadband Service - Download Speed (Mbps) | Broadband Service - Upload Speed (Mbps) | Usage Allowance (GB) | Usage Allowance Action Taken When Limit Reached {select } |
| | | | | | | | | | |
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| | | | Se | e attached | | | | | |
| | | | work | sheet | | | | | |
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| L | | | <u> </u> | | <u> </u> | | | | <u> </u> |

| . , . | erating Companies ection Form | | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|----------------------------------|---|------------------------------|--|
| <010> | Study Area Code | | 619003 | |
| <015> | Study Area Name | | MATANUSKA-KENAI, INC CL | |
| <020> | Program Year | | 2014 | |
| <030> | Contact Name - Person | USAC should contact regarding this data | Christine O'Connor | |
| <035> | Contact Telephone Nu | mber - Number of person identified in data line | <030> 907-761-2521 | |
| <039> | Contact Email Address | - Email Address of person identified in data line | <030> coconnor@mta-telco.com | |
| <810> | Reporting Carrier | MTA Communications, LLC | | |
| <811> | Holding Company | Matanuska Telephone Association, Inc. | · | |
| <812> | Operating Company | | <u> </u> | |

| <813> | <a1></a1> | <a2></a2> | <a3></a3> |
|--------------|------------|---------------|--|
| | Affiliates | SAC | Doing Business As Company or Brand Designation |
| = - | | | |
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| _ | See a | ttached works | heet |
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| | bal Lands Reporting lection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control N July 2013 | |
|----------------------------------|--|--|---|
| <010> | Study Area Code | 619003 | |
| <015> | Study Area Name | MATANUSKA-KENAI, INC | CL |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Christine O'Connor | |
| <035> | Contact Telephone Number - Number of person identified in data line | e <030> 907-761-2521 | |
| <039> | Contact Email Address - Email Address of person identified in data lin | e <030> coconnor@mta-telo | co.com |
| <910> | Tribal Land(s) on which ETC Serves | | the Matanuska Susitna Borough, Denali Borough, Municipality of Anchorage, and sula Borough. |
| <920> | Tribal Government Engagement Obligation If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached | 619003AK920 Name of Att | cached Document (.pdf) |
| | PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes: | Select (Yes,No, NA) | |
| <921> | Needs assessment and deployment planning with a focus on Tribal community anchor institutions; | Yes | |
| <922> | Feasibility and sustainability planning; | Yes | |
| | | Yes | |
| <923> | Marketing services in a culturally sensitive manner; | | |
| | Marketing services in a culturally sensitive manner; Compliance with Rights of way processes | Yes | |
| <923> | Compliance with Rights of way processes | | |
| <923> <924> | Compliance with Rights of way processes Compliance with Land Use permitting requirements | Yes | |
| <923> <924> <925> <926> | Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules | Yes Yes | |
| <923> <924> <925> | Compliance with Rights of way processes Compliance with Land Use permitting requirements | Yes Yes Yes | |

| • | o Terrestrial Backhaul Reporting ection Form | FCC Form 4 OMB Contr July 2013 | 181 rol No. 3060-0986/OMB Control No. 3060-0819 |
|--------|---|--------------------------------------|--|
| <010> | Study Area Code | 619003 | |
| <015> | Study Area Name | MATANUSKA-KENAI, INC CL | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Christine O'Connor | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 907-761-2521 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | coconnor@mta-telco.com | |
| <1120> | Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) | | |
| <1130> | Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) | | |

| ifeline | erms and Condition for Lifeline Customers ection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 306 July 2013 | | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
|------------------|--|--|--------------------------------|---|
| <010> | Study Area Code | 6 | 19003 | |
| <015> | Study Area Name | M | MATANUSKA-KENAI, INC CL | |
| <020> | Program Year | 2 | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | | Christine O'Connor | |
| <035> | Contact Telephone Number - Number of person identified in data I | ine <030> | 907-761-2521 | |
| <039> | Contact Email Address - Email Address of person identified in data | line <030> | coconnor@mta-telco.com | |
| <1210> <1220> | Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website | | ne of attached document (.pdf) | |
| | "Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: | | | |
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | V | | |
| <1222> | Details on the number of minutes provided as part of the plan, | V | | |
| <1223> | Additional charges for toll calls, and rates for each such plan. | ~ | | |

| (2000) P | rice Cap Carrier Additional Documentation | | FCC Form 481 |
|----------------------------|--|--|--|
| Data Col | lection Form | | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| Including | Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers | | July 2013 |
| | , | | |
| <010> | Study Area Code | 619003 | |
| <015> | Study Area Name | MATANUSKA-KENAI, INC CL | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Christine O'Connor | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 907-761-2521 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | coconnor@mta-telco.com | |
| | | | |
| | | | |
| CHECK t | he boxes below to note compliance as a recipient of Incremental Connect Am | erica Phase I sunnort frozen High Cost sunnort High Cost sunnort to offset | access charge reductions, and Connect America Phase II |
| CITECIN | · | ,(e) the information reported on this form and in the documents attached I | - |
| | σαρροτί ασ σατ το τοι το το το τος στο σουμένος στο συνέμενος στο συνέμενος στο συνέμενος στο συνέμενος στο συ | ,(c) | |
| | | | |
| | Incremental Connect America Phase I reporting | | |
| <2010> | 2nd Year Certification {47 CFR § 54.313(b)(1)} | | |
| <2011> | 3rd Year Certification {47 CFR § 54.313(b)(2)} | | |
| | | | |
| | Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a) | } | |
| <2012> | 2013 Frozen Support Certification | | |
| <2013> | 2014 Frozen Support Certification | | |
| <2014> | 2015 Frozen Support Certification | | |
| <2015> | 2016 and future Frozen Support Certification | | |
| | | | |
| | Discount for one for the first of the second for one of the second for the second | | |
| 12016 | Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} | | |
| <2016> | | | |
| <2016> | Certification Support Used to Build Broadband | | |
| | Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) | | |
| <2017> | Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification | | |
| <2017> <2018> | Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification | | |
| <2017> <2018> <2019> | Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification | | |
| <2017> <2018> | Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, | | |
| <2017> <2018> <2019> | Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a | recipient | |
| <2017> <2018> <2019> | Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a of CAF Phase II support shall provide the number, names, and address | recipient sses of | |
| <2017> <2018> <2019> | Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a of CAF Phase II support shall provide the number, names, and address community anchor institutions to which began providing access to broads a community anchor institutions to which began providing access to broads a community anchor institutions to which began providing access to broads a community anchor institutions to which began providing access to broads a community anchor institutions to which began providing access to broads a community anchor institutions to which began providing access to broads a community and the commu | recipient sses of | |
| <2017> <2018> <2019> | Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a of CAF Phase II support shall provide the number, names, and address | recipient sses of | |

| (3000) Ra | ate Of Return Carrier Additional Documentation | | FCC Form 481 |
|------------------|--|---|---|
| Data Coll | ection Form | | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | | | July 2013 |
| | £10000 | | |
| <010> | Study Area Code 619003 | | |
| <015> | | -KENAI, INC CL | |
| <020> | Program Year 2014 | istine O'Connor | |
| <030> | Contact Name - Person USAC should contact regarding this data Chr Contact Telephone Number - Number of person identified in data line <030> | 907-761-2521 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | coconnor@mta-telco.com | |
| | | | |
| CHECK t | he boxes below to note compliance on its five year service quality plan (pursua CFR § 54.313(f)(2). I further certify that ti | nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring he information reported on this form and in the documents attac | |
| | Progress Report on 5 Year Plan | | |
| (3010) | Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012, | Name of Attached Document Listing Required Information | |
| | | | |
| (3011) | contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and | | |
| (, | addresses of community anchor institutions to which began providing | | |
| | access to broadband service in the preceding calendar year. | | |
| | | | |
| (3012) (3013) | Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} | Name of Attached Document Listing Required Information | (Yes/No) |
| (3013) | If yes, does your company file the RUS annual report | | (Yes/No) |
| (3014) | Please check these boxes to confirm that the attached PDF, on line 3017, | | 1(res/No) |
| | contains the required information pursuant to § 54.313(f)(2) compliance | | |
| | requires: | | |
| (3015) | Electronic copy of their annual RUS reports (Operating Report for | | |
| (0020) | Telecommunications Borrowers) | | |
| (3016) | PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | |
| (3017) | If the response is yes on line 3014, attach your company's RUS annual | | |
| . , | report and all required documentation | Name of Attached Document Listing Required Information | (N/N-) |
| (3018) | If the response is no on line 3014, Is your company audited? | | (Yes/No) |
| | If the response is yes on line 3018, please check the boxes below to | | |
| | confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains : | | |
| | : Either a copy of their audited financial statement; or (2) a financial report | | |
| (3019) | in a format comparable to RUS Operating Report for Telecommunications | | |
| (3020) | PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | |
| (3020) | | | |
| (3021) | Management letter issued by the independent certified public accountant | | |
| | that performed the company's financial audit. | | |
| | If the response is no on line 3018, please check the boxes below | | |
| | to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), | | |
| | contains: Copy of their financial statement which has been subject to review by an | | |
| | independent certified public accountant; or 2) a financial report in a | | |
| (3022) | format comparable to RUS Operating Report for Telecommunications | | |
| | Borrowers, | | |
| (3023) | Underlying information subjected to a review by an independent certified | | |
| | public accountant | | |
| (3024) | Underlying information subjected to an officer certification. | | H |
| (3025) | PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | |
| (3026) | Attach the worksheet listing required information | Name of Attached Document Listing Required Information | |
| | | | |

Page 11 10/11/2013

| | ion - Reporting Carri ection Form | er | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 | | |
|-------|--|-------------------------|--|--|--|
| <010> | Study Area Code | 619003 | | | |
| <015> | Study Area Name | MATANUSKA-KENAI, INC CL | | | |
| <020> | Program Year | 2014 | | | |
| <030> | Contact Name - Person USAC should contact regarding this data Christine O'Connor | | | | |
| <035> | > Contact Telephone Number - Number of person identified in data line <030> 907-761-2521 | | | | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> coconnor@mta-telco.com | | | | |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| Certification of Officer as to the Accura | cy of the Data Reported for the Annu | ual Reporting for CAF or LI Recipients | | | |
|---|--|--|--|--|--|
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. | | | | | |
| Name of Reporting Carrier: MATANUSKA-KENAI, INC CL | | | | | |
| Signature of Authorized Officer: CERTIFIED ONLINE | | Date 10/14/2013 | | | |
| Printed name of Authorized Officer: Carolyn Hanson | | | | | |
| Title or position of Authorized Officer: General Manager | | | | | |
| Telephone number of Authorized Officer: 907-761-2727 | | | | | |
| Study Area Code of Reporting Carrier: 619003 | Filing Due Date for this form: | 10/15/2013 | | | |
| Persons willfully making false statements on this form can be punished under Titl | by fine or forfeiture under the Communications e 18 of the United States Code, 18 U.S.C. § 1001 | | | | |

| | ion - Agent / Carrier ection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 | | |
|-------|--|---|--|--|--|
| <010> | Study Area Code | 619003 | | | |
| <015> | Study Area Name | MATANUSKA-KENAI, INC CL | | | |
| <020> | Program Year | 2014 | | | |
| <030> | > Contact Name - Person USAC should contact regarding this data | | | | |
| <035> | > Contact Telephone Number - Number of person identified in data line <030> 907-761-2521 | | | | |
| <039> | Contact Email Address - Email Ad | ddress of person identified in data line <030> coconnor@mta-telco.com | | | |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; my responsibilities agent; and, to the best of my knowledge, the reports and data provided to | is authorized to submit the information reported on behalf of the reporting carrier. include ensuring the accuracy of the annual data reporting requirements provided to the authorized the authorized agent is accurate. |
|--|---|
| Name of Authorized Agent: | |
| Name of Reporting Carrier: MATANUSKA-KENAI, INC CL | |
| Signature of Authorized Officer: CERTIFIED ONLINE | Date: |
| Printed name of Authorized Officer: | |
| Title or position of Authorized Officer: | |
| Telephone number of Authorized Officer: | |
| Study Area Code of Reporting Carrier: 619003 | Filing Due Date for this form: 10/15/2013 |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier | | | | | | |
|--|------------------------------|---------------|--|--------------------------------|---|--|
| I, as agent for the reporting carrier | | | - | | of the reporting carrier; I have provided | |
| Name of Reporting Carrier: | MATANUSKA-KENAI | | to the best of my knowledge, the | ie information reported herein | is accurate. | |
| Name of Authorized Agent or Empl | oyee of Agent: | | | | | |
| Signature of Authorized Agent or Er | nployee of Agent: CEF | TIFIED ONLINE | | | Date: | |
| Printed name of Authorized Agent | or Employee of Agent: | | | | | |
| Title or position of Authorized Agen | t or Employee of Agent | | | | | |
| Telephone number of Authorized A | gent or Employee of Agent | : | | | | |
| Study Area Code of Reporting Carri | er: 619003 | | Filing Due Date for this form: | 10/15/2013 | | |
| Persons willfully making fals | e statements on this form ca | | e or forfeiture under the Communica f the United States Code, 18 U.S.C. § | , | , 503(b), or fine or imprisonment under Title | |

Attachments

| . , . | erating Companies lection Form | | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|-----------------------------------|--|--------------------------|--|
| <010> | Study Area Code | | 619003 | |
| <015> | Study Area Name | | MATANUSKA-KENAI, INC CL | |
| <020> | Program Year | | 2014 | |
| <030> | Contact Name - Person | USAC should contact regarding this data | Christine O'Connor | |
| <035> | Contact Telephone Nun | nber - Number of person identified in data line <030 | > 907-761-2521 | |
| <039> | Contact Email Address | - Email Address of person identified in data line <030 | > coconnor@mta-telco.com | |
| <810> | Reporting Carrier | MTA Communications, LLC | | |
| <811> | Holding Company | Matanuska Telephone Association, Inc. | | |

<812> Operating Company

| <813> | <a1></a1> | <a2></a2> | <a3></a3> |
|----------|---------------------------------------|-----------|--|
| | Affiliates | SAC | Doing Business As Company or Brand Designation |
| = | Matanuska Telephone Association, Inc. | 613015 | MTA |
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(510) Service Quality Standards and Consumer Protection Rules Compliance

MTA Communications, LLC dba MTA Wireless provides service as specified in 47 CFR § 54.101(a), specifically the company provides:

- Voice grade access to the public switched network.
- Minutes of use for local service provided at no additional charge to end users.
- Access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems.
- Toll limitation services to qualifying low-income consumers.

The company meets service qualifications as specified in the Alaska Administrative Code at 3 AAC 53.450, specifically the company provides:

- At least one business office, with toll-free calling, staffed during the Regulatory Commission of Alaska's business hours, to provide customers with access to personnel who can timely provide information on services and rates, accept and process service applications, explain and adjust bills, and generally represent the carrier.
- Consumer complaint procedures in an easily accessible location on the company website.
- Compliance with the Cellular Telecommunications and Internet Association's *Consumer Code for Wireless Service*.

The company complies with 47 CFR § 64.2009 and:

- Has implemented a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI.
- Maintains a manual detailing proper treatment of CPNI and continues to train all employees according to the manual and enforce a discipline policy.
- Reviews policies and procedures annually and an officer certifies to compliance.

The company complies with the Red Flags Rule and has developed, implemented and continues to administer an Identify Theft Prevention Program. This includes:

- Identifying likely identity theft red flags.
- Detecting likely red flags during operations.
- Acting to prevent and minimize harm when red flags are detected.
- Maintaining the red flag program through internal review and training.

(610) Functionality in Emergency Situations

MTA Communications, LLC dba MTA Wireless provides service as specified in 47 CFR § 54.202(a)(2). The company has engineered and built its network to remain functional in emergency situations. All facilities have 8 hours of back up battery capability, the switch office and critical cell sites have generator back up. All transport services are provided by Matanuska Telephone Association, which complies with 47 CFR § 54.202(a)(2). Where possible redundant routing is used for connections from the switch to other providers. There is significant capacity available for most emergency situations. At four cells sites primary power comes from diesel generators with a secondary generator for backup.

(920) Tribal Government Engagement Obligation

There are five federally recognized tribes in MTA Communications, LLC dba MTA Wireless' service area. During 2012 MTA Wireless, in conjunction with its affiliate, Matanuska Telephone Association, Inc., invited each Tribe to meet with the company. Two Tribes agreed to meetings. MTA Wireless met with representatives of the Native Village of Tyonek and Knik Tribal Council. At each meeting participants discussed:

- A needs assessment and deployment planning. Each Tribe was invited to inform the company what improvements or new services the Tribe identified as important to their members.
- Feasibility and sustainability, specifically potential sources of funding for additional services the Tribe felt would be useful. Both Tribes and the company acknowledged the difficulty in acquiring funding to deploy new services but agreed to communicate if potential resources are identified.
- The company's marketing efforts. Neither Tribe expressed dissatisfaction with MTA Wireless' marketing.
- Review of the Tribe's rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes. Each Tribe found MTA Wireless to be in compliance with any applicable requirements.
- Compliance with Tribal business and licensing requirements. MTA Wireless inquired whether any compliance is lacking and invited feedback from the Tribes.



Doug Wade, Chief Chickaloon Native Village PO Box 1105 Chickaloon, AK 99674-1105

RE: Tribal Engagement Provisions of the Connect America Fund

Dear Mr. Wade:

The FCC recently adopted new regulations which require carriers like Matanuska Telephone Association to engage Tribal governments in discussions related to telecommunications services provided to people living on tribal land. The new regulations are intended to facilitate and support connectivity to modern telecommunications services in remote areas of our nation.

We welcome this opportunity for tribal engagement and would like to invite you to meet with MTA to discuss the needs of your community. Please contact Christine O'Connor at your convenience with any questions or scheduling information. She can be reached at 761-2521 or coconnor@mta-telco.com.

Sincerely,

Greg Berberich

Chief Executive Officer

Matanuska Telephone Association, Inc.

and its subsidiary, MTA Communications, LLC



Debra Call, President Knik Village PO Box 871565 Wasilla, AK 99687-1565

RE: Tribal Engagement Provisions of the Connect America Fund

Dear Ms. Call:

The FCC recently adopted new regulations which require carriers like Matanuska Telephone Association to engage Tribal governments in discussions related to telecommunications services provided to people living on tribal land. The new regulations are intended to facilitate and support connectivity to modern telecommunications services in remote areas of our nation.

We welcome this opportunity for tribal engagement and would like to invite you to meet with MTA to discuss the needs of your community. Please contact Christine O'Connor at your convenience with any questions or scheduling information. She can be reached at 761-2521 or coconnor@mta-telco.com.

Sincerely,

Greg Berberich

Chief Executive Officer

Matanuska Telephone Association, Inc.

and its subsidiary, MTA Communications, LLC



Veronica Nicholas, President Native Village of Cantwell PO Box 94 Cantwell, AK 99726-0094

RE: Tribal Engagement Provisions of the Connect America Fund

Dear Ms. Nicholas:

The FCC recently adopted new regulations which require carriers like Matanuska Telephone Association to engage Tribal governments in discussions related to telecommunications services provided to people living on tribal land. The new regulations are intended to facilitate and support connectivity to modern telecommunications services in remote areas of our nation.

We welcome this opportunity for tribal engagement and would like to invite you to meet with MTA to discuss the needs of your community. Please contact Christine O'Connor at your convenience with any questions or scheduling information. She can be reached at 761-2521 or coconnor@mta-telco.com.

Sincerely,

Greg Berberich

Chief Executive Officer

Matanuska Telephone Association, Inc. and its subsidiary, MTA Communications, LLC



Dorothy Cook, President Native Village of Eklutna 26339 Eklutna Village Road Chugiak, AK 99567-5148

RE: Tribal Engagement Provisions of the Connect America Fund

Dear Ms. Cook:

The FCC recently adopted new regulations which require carriers like Matanuska Telephone Association to engage Tribal governments in discussions related to telecommunications services provided to people living on tribal land. The new regulations are intended to facilitate and support connectivity to modern telecommunications services in remote areas of our nation.

We welcome this opportunity for tribal engagement and would like to invite you to meet with MTA to discuss the needs of your community. Please contact Christine O'Connor at your convenience with any questions or scheduling information. She can be reached at 761-2521 or coconnor@mta-telco.com.

Sincerely,

Greg Berberich

Chief Executive Officer

Matanuska Telephone Association, Inc.

and its subsidiary, MTA Communications, LLC



Frank Standifer, President Native Village of Tyonek PO Box 82009 Tyonek, AK 99682-0009

RE: Tribal Engagement Provisions of the Connect America Fund

Dear Mr. Standifer:

The FCC recently adopted new regulations which require carriers like Matanuska Telephone Association to engage Tribal governments in discussions related to telecommunications services provided to people living on tribal land. The new regulations are intended to facilitate and support connectivity to modern telecommunications services in remote areas of our nation.

We welcome this opportunity for tribal engagement and would like to invite you to meet with MTA to discuss the needs of your community. Please contact Christine O'Connor at your convenience with any questions or scheduling information. She can be reached at 761-2521 or coconnor@mta-telco.com.

Sincerely,

Greg Berberich

Chief Executive Officer

Matanuska Telephone Association, Inc. and its subsidiary, MTA Communications, LLC

Matanuska Telephone Association Inc. 1740 South Chugach Street Palmer, Alaska 99645

907.745.3211 800.478.3211 (in Alaska) ·

(1210) Terms and Conditions of Voice Telephony Lifeline Plans

MTA Communications, LLC dba MTA Wireless offers Lifeline service to qualified customers under the rules established by the Federal Communications Commission and the Regulatory Commission of Alaska. The Lifeline plan provides 1,200 minutes of local usage and toll restriction service. The Lifeline plan charge is \$37.25, to which federal and state Lifeline credits are applied, reducing the customer's bill. Additional minutes are billed \$0.25 per minute. If the subscriber requests toll access, long distance minutes are billed \$0.25 per minute. Further details of general terms and conditions applicable to mobile Lifeline subscribers are available at https://www.mtasolutions.com/mobile/38-mobile-terms.

Terms and conditions for enrollment in the Lifeline program are more fully defined in the "Lifeline and Link-up Assistance Program Application" found at https://www.mtasolutions.com/images/About/MTALifelineApplication.pdf.